



# HERITAGE VALLEY COMMUNITY CONNECTION

Uniquely Connected. For life.<sup>SM</sup>

Issue No. 18, Fall 2011

## Heritage Valley Partners in Regional Health Information Exchange

The ability to share clinical information across varying computer systems and health care organizations has been a growing challenge for health care providers in recent years. Early on, Heritage Valley Health System recognized the value of information technology initiatives on the increased efficiency and effectiveness of quality health care. Building upon this early adoption, Heritage Valley Health System recently joined eight other regional hospitals and health systems to address the issue sharing clinical information among different hospitals and health systems.

ClinicalConnect is a unique collaboration between Heritage Valley Health System, Altoona Regional Health System, Armstrong County Memorial Hospital, Butler Health System, Excelsa Health, Jefferson Regional Medical Center, St. Clair Hospital, The Washington Hospital and UPMC. The group's objective is to develop western Pennsylvania's first Health Information Exchange (HIE) in an effort to improve the safety, quality and efficiency of care for patients throughout the region.

The HIE developed by ClinicalConnect is expected to be one of the largest and most active of its kind in the state and will be funded by all of the partners. It will be implemented over the next two years, beginning with a pilot at Heritage Valley.

"Many regions throughout the United States are actively working on developing health information exchanges," said David Carleton, chief information officer, Heritage

Valley Health System. "We're eager to be at the forefront of this effort in our region."

Plans for the HIE include enabling clinicians to have just-in-time access to key patient information such as allergies, medications, lab results, past hospitalizations and other information that might affect clinical decisions. Improved coordination of care among providers is expected to reduce unnecessary testing, delays and costs; increase the use of preventive care and chronic illness management programs, and assist efforts to track and improve public health.

"There are many technology requirements that health providers face with recently enacted health care regulations," added Mr. Carleton. "At Heritage Valley, instead of focusing on what simply meets the need, we aim to exceed beyond the need and incorporate technology that will truly make getting your health care at Heritage Valley a quality experience."



*Heritage Valley's involvement in ClinicalConnect will expand physician access to important patient health information.*

## Talking With CEO Norm Mitry



"Uniquely Connected. For Life." As Heritage Valley's tag line, it's a simple phrase that defines who we are. However, the concept of connection is anything but simple in the health care industry. At Heritage Valley we recognize that connection among physicians, employees, patients, families and the community are essential in the provision of high quality healthcare.

As a community health system, Heritage Valley is responsible for providing high quality health care services that are easily accessible. We've shared information on the quality of Heritage Valley's services on our website. In addition we are including a reoccurring Quality Corner (page 4) in this newsletter to keep the community informed.

To help connect with the community, we've developed iHVHS, an iPhone app that offers real-time information. As a patient enters Heritage Valley, that need to connect doesn't end. Our new perioperative patient tracker connects families and friends of surgical patients to information about their loved ones during a critical time.

At Heritage Valley, we realize that to be truly effective and efficient we must also connect with other health care providers in the region, which is one reason why we decided to become the pilot organization for ClinicalConnect, a health information exchange of nine regional health care providers. Over time, ClinicalConnect will connect with state and federal exchanges that are being developed to improve the coordination of health records and patient care.

"Uniquely Connected. For Life," is not just our tag line. It is the way we provide quality care to our patients and their families and how we work with other providers to best serve the community.

Norman F. Mitry  
President/CEO  
Heritage Valley Health System

### TEMPORARY RELOCATION

The Heritage Valley Chippewa Lab Draw Site has moved to  
2400 Darlington Road, Chippewa Plaza  
724-847-2335

*For hours and other lab locations go to [www.heritagevalley.org](http://www.heritagevalley.org)*

## iHVHS App Highlights Access

Heritage Valley Health System released “iHVHS,” an Apple iPhone app that delivers real-time patient activity information for Heritage Valley locations and assists users in finding Heritage Valley services that are closest to their location. The iHVHS app is free and available through the Health & Fitness category of the Apple iTunes App Store.

The 1.10 version of iHVHS features a mobile edition of the “Patient Activity Indicator.” The activity indicators show, in real-time, the number of patients currently receiving services at various Heritage Valley locations, including the hospital emergency departments in Beaver and Sewickley, Heritage Valley ConvenientCare walk-in clinics located in five area Walmart stores and various outpatient laboratory test centers.

In addition, iHVHS enables users to access healthcare quality comparison data and easily locate a Heritage Valley physician or service. The app uses geo-tracking to direct consumers to the nearest Heritage Valley site, regardless of their location. The “What’s Closest to Me” option of the app also includes easy mapping capabilities and one touch dialing.

Future updates of the app are being planned, which will include a mobile version of the expanding Health Link, also currently available on the [heritagevalley.org](http://heritagevalley.org) website. Health Link enables patients of Heritage Valley providers the ability to view lab test results online and self schedule appointments.

To download a free copy of the iHVHS iPhone app, please visit the Apple iTunes App Store and search under “iHVHS” or “Heritage Valley.” Or, visit [www.heritagevalley.org](http://www.heritagevalley.org) and click on the iHVHS button on the home page.



## Surgical Patient Tracking System Keeps Families Informed

Waiting for news about a family member or friend during a surgical procedure can be difficult. A new system implemented at Heritage Valley helps keep the lines of communication open and provides families with real-time patient status information during the perioperative period, including patient admission, anesthesia administration, surgery, and recovery.

The GE Healthcare Centricity\* Perioperative information system was implemented in September at Heritage Valley Health System. Heritage Valley utilizes the system in its 26 operating rooms and surgical waiting areas located at two hospital campuses in Beaver and Sewickley and the Heritage Valley Surgery Center in Moon Township.

As part of the overall information system, the GE Healthcare Centricity Perioperative Tracker software is used by Heritage

Valley to provide families with real-time patient status information. It is a virtual “white board” that combines a real-time view of the resources and surgical case events and a privacy view of information for patients’ family and friends so they are able to track the surgical process from arrival to recovery room.

Additionally, Centricity Perioperative Tracker has highly customizable views that allow the hospital to provide detailed displays for the clinicians and management. This helps meet the challenges of running a busy Perioperative service. It is also equipped with a management dashboard with customizable alerts to help with clinical and utilization efforts.

*\*Centricity is a Registered Trademark of General Electric Company*

## Services and Locations

### HOSPITALS

#### Heritage Valley Beaver

- Beaver, PA (724) 728-7000

#### Heritage Valley Sewickley

- Sewickley, PA (412) 741-6600

### AFFILIATED PHYSICIAN GROUPS

#### Sewickley Valley Medical Group

**49 physicians, 20 office locations**

*Specialties include internal medicine, family practice, cardiology, vein medicine, gastroenterology and pulmonary*

#### Tri-State Medical Group

**74 physicians, 30 office locations**

*Specialties include internal medicine, family practice, occupational medicine, cardiology, geriatrics, rheumatology, general surgery, cardiothoracic and vascular surgery, pulmonary, endocrinology, psychiatry, vein medicine and electrophysiology*

#### Tri-State Pediatrics

**16 physicians, 7 office locations**

#### Tri-State Obstetrics and Gynecology

**8 physicians, 7 office locations**

*Specialties include obstetrics, gynecological care, infertility, laser surgery, urogynecology, LEEP, laparoscopic surgery, water cystometries, female incontinence, and minimally invasive gynecological surgery*

### WALK-IN CLINICS

#### Heritage Valley ConvenientCare

- The Clinic at Walmart -  
(877) 771-HVHS (4847)

Chippewa/Beaver Falls, PA  
Cranberry Twp., PA  
East Liverpool, OH  
Monaca, PA  
New Castle, PA

### DIAGNOSTIC CENTERS

#### Heritage Valley Open MRI

- Robinson Twp., PA (412) 788-0901

#### Heritage Valley Diagnostic Centers

- Calcutta, OH (330) 386-8855  
- Ellwood City, PA (724) 758-2723  
- Hopewell, PA (724) 857-4004  
- Moon Twp., PA (412) 262-6464

#### Heritage Valley Women's Health Center

- Center Twp., PA (724) 773-4720

### COMMUNITY LABORATORY FACILITIES

#### Heritage Valley Health Center - Moon

- Moon Twp., PA (412) 262-4161

#### Heritage Valley Laboratory Draw Sites

- Baden, PA (724) 869-1517  
- **Chippewa, PA (724) 847-2335**  
- Edgeworth, PA (412) 749-8312  
- Hopewell, PA (724) 378-7351

**TEMPORARY  
LOCATION!**

#### Heritage Valley Family Practice Center

- Beaver Falls, PA (724) 843-6000

#### Heritage Valley Women's Health Center

- Center Twp., PA (724) 773-4720

#### Sewickley Valley Medical Group Laboratory

- Ambridge, PA (724) 266-1261  
- Leetsdale, PA (412) 741-3367  
- Robinson Twp., PA (412) 788-0901

#### Tri-State Medical Group Laboratory

- Beaver, PA (724) 774-5030  
- Calcutta, OH (330) 386-8855  
- Cranberry Twp., PA (412) 749-6725  
- Ellwood City, PA (724) 758-2723

### OUTPATIENT SURGICAL CENTERS

#### Heritage Valley Surgery Center

- Moon Twp., PA (412) 264-7721

#### Surgery Center at Edgeworth Commons

- Edgeworth, PA (412) 741-1170

### OUTPATIENT REHAB CENTERS

#### Signature Rehab

- Beaver, PA (724) 770-0172  
- Chippewa, PA (724) 891-4000  
- Edgeworth, PA (412) 749-7178  
- Hopewell, PA (724) 857-4000  
- Imperial, PA (724) 695-8302  
- Moon Twp., PA (412) 264-8917  
- New Brighton YMCA, PA (724) 847-2791

### WOUND CARE & HYPERBARIC MEDICINE

#### Heritage Valley WoundCare

- Beaver, PA (724) 770-7998

### VEIN MEDICINE

#### Heritage Valley VeinCare

(877) 771-HVHS (4847)

- Beaver, PA  
- Leetsdale, PA

### BEHAVIORAL HEALTH

#### Staunton Clinic

- Bellevue, PA (412) 734-5507  
- Edgeworth, PA (412) 749-7330  
- Imperial, PA (724) 695-2411  
- Rochester, PA (724) 775-5208 or  
(800) 400-6180  
- Wexford, PA (724) 935-5177

### UPMC/HERITAGE VALLEY CANCER CENTERS

#### Heritage Valley Beaver

- Beaver, PA (724) 773-7616

#### UPMC West Building

- Moon Twp., PA (412) 604-2020

### OCCUPATIONAL MEDICINE

#### Signature BusinessCare

- Hopewell, PA (724) 857-4004

### SPORTS MEDICINE

#### Signature SportsCare

- Beaver, PA (724) 770-0416

### ELDERLY CARE

#### LIFE Beaver County

- Center Twp., PA (724) 378-5400

#### LIFE Lawrence County

- New Castle, PA (724) 657-8800

### WEIGHT LOSS SURGERY

#### Hope Bariatrics

- Sewickley, PA (412) 741-8862

### CARDIOLOGY, ELECTROPHYSIOLOGY AND CARDIOTHORACIC AND VASCULAR SURGERY

#### Heritage Valley Heart & Vascular Center

- Beaver, PA (724) 728-3302  
- Calcutta, OH (330) 385-5410  
- Ellwood City, PA (724) 758-2723  
- Leetsdale, PA (412) 741-2700  
- Moon Twp., PA (412) 264-2400  
- Wexford, PA (724) 940-2290

### COMMUNITY HEALTH SERVICES

(866) 328-8389

- UPMC Health Plan LifeSmart Program  
(Prediabetes or Metabolic Syndrome)  
- Diabetes Comprehensive Care Program  
- Pregnancy Health Services Program  
- Breath 'n Easy Pediatric Asthma Program  
- Club 5210 - Pediatric Obesity Program  
- Community Advanced Illness Program  
- Smoking Cessation Program  
- Community Crisis Service Program

### HERITAGE VALLEY SEWICKLEY FOUNDATION

### HERITAGE VALLEY BEAVER FOUNDATION

420 Rouser Road, Suite 102  
Moon Township, PA 15108  
412-749-7121

*For more information on our locations  
or to find a physician near you,  
visit [www.heritagevalley.org](http://www.heritagevalley.org) or call  
1-877-771-HVHS (4847).*

## Physician Profile



**Mark A. Provenzano, MD**

Mark A. Provenzano, MD joined Heritage Valley Health System in September 2011. His practice, which is focused on pulmonology, is located in the Sewickley Primary Care physician practice on the first floor of Heritage Valley Sewickley, 720 Blackburn Road, Sewickley.

With more than 20 years of experience, Dr. Provenzano specializes in critical care and in the treatment of all respiratory diseases. He obtained his Bachelor of Science degree from the University of Southern California and his medical degree from George Washington University School of Medicine. Dr. Provenzano completed his internship and residency in Internal Medicine and fellowship in Pulmonary, Allergy and Critical Care Medicine at UPMC and is board certified by the American Board of Internal Medicine for internal, pulmonary and critical care medicine. He is also a fellow in the American College of Chest Physicians.

Dr. Provenzano conducts inpatient pulmonary consults and treatment Monday through Friday at Heritage Valley Sewickley and has office hours on Monday and Wednesday afternoons from 1:00 p.m. to 4:30 p.m. To make an appointment with Dr. Provenzano, please call 412-749-7537.

**SAVE THE DATE!**

**April 14, 2012**

**A Toast to Your Health  
Wine and Culinary Event  
Hyatt Regency Pittsburgh Airport**



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**HERITAGE VALLEY  
HEALTH SYSTEM**

1-877-771-HVHS (4847)

## Announcements

### Heritage Valley's Cameos of Caring Nurses Honored

The 2011 Cameos of Caring Awardees for Heritage Valley Health System are Roslyn Arndt, RN, PACU at Heritage Valley Sewickley and Patty Barilaro, RN, Level 1, Adult Medical Surgical Oncology Unit at Heritage Valley Beaver. The Cameos of Caring<sup>®</sup> Award is sponsored by the University of Pittsburgh School of Nursing and honors exceptional bedside nurses who work in acute care hospitals.



Roslyn Arndt has been a nurse for 35 years and is currently a full-time Registered Nurse in the Post Anesthesia Care Unit (PACU) at Heritage Valley Sewickley. She is a 1976 graduate of Clemson University in Clemson, South Carolina where she graduated with honors. Ros is a member of Pennsylvania Association of Post Anesthesia Nurses (PAPAN) and the American Society of Peri-Anesthesia Nurses (ASPAN). She resides with her family in McKees Rocks, Pa.



Patty Barilaro has been a nurse for 19 years and is currently a full-time Registered Nurse on Level 1 an Adult Medical Surgical Oncology Unit at Heritage Valley Beaver. She is a 1992 graduate of Community College of Beaver County. Patty is a preceptor to students and new nurses and serves as a preceptor for Kent State students completing their leadership internship. Patty resides with her family in Monaca, Pa.

Ros and Patty were honored at the 13th Annual Cameos of Caring Awards Gala on November 5, 2011 at the David L. Lawrence Convention Center.

### Austin's Playroom Dedicated at Heritage Valley Beaver

The new "Austin's Playroom" located in the Heritage Valley Beaver Auxiliary Emergency Department was unveiled in September. "Austin's Playroom" is a specially designed, child-friendly waiting area for pediatric patients and their siblings, which was constructed through a generous donation by Kevin and Tammy McCarl. The playroom is named after Austin Lemieux, the son of former Pittsburgh Penguins star and current Penguins owner, Mario Lemieux, and his wife Nathalie.



#### Quality Corner

*Each Community Connection edition will include the Quality Corner to give the public details regarding the high quality care offered at Heritage Valley Health System.*

#### Pneumonia Vaccination

As reported by the Hospital Compare website ([www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov)), Heritage Valley performs in the top 10% of hospitals across the nation for Pneumococcal Vaccination. Pneumococcal disease is caused by common bacteria carried by many adults in their nose and throat. In some cases bacteria multiplies and travels throughout the body, causing infections. Persons age 65 or older, or ages 5 through 64 with chronic health problems should receive the pneumococcal vaccine.

Heritage Valley ensures that hospitalized patients receive the Pneumococcal vaccination as indicated 100% of the time. To learn more about our performance on Quality Measures and how we compare, visit our website at [heritagevalley.org](http://heritagevalley.org).