

# Heritage Valley Sewickley Visitation

We welcome visitors to our hospital. To protect patients' health and privacy, we ask that you follow these rules:

- Only two visitors at a time.
- Children under age 12 may visit with special permission from the nursing staff. Please limit these visits to
- We ask that visitors leave the room while staff is caring for patients.
- Those under age 14 who want to visit a patient in Critical Care must have special permission from the patient's nurse.
- Anyone with a cold, sore throat or other illness should not visit.
- Please designate one representative to stay in touch with the nurses regarding your condition. That person then can update the rest of the family.
- Visitors, as determined by the patient, will not be restricted, limited or otherwise denied access to the patient on the basis of race, color, national origin, religion, sex, sexual orientation or disability.

### **Medical / Surgical Floors**

Noon - 8:30 p.m.

### Maternity / Labor & Delivery

Labor & Delivery: 24 hours, maximum of two visitors per room, no visitors under age 14 during delivery.

Support Person: 24 hours

Grandparents and siblings: 10:00 p.m. - 8:30 p.m.

Others: 11:30 a.m. - 8:30 p.m.

## **Critical Care**

12:00 p.m. - 2:00 p.m.; 4:30 p.m. - 5:30 p.m. and 8:00 p.m. - 8:30 p.m.

Limit of two visitors at a time.

Children under age 14 must have special permission from the patient's nurse.

One visitor should be designated to call Critical Care for updates about the patient.

### **Behavioral Health Unit**

Monday through Saturday: 6:00 p.m. - 7:00 p.m.

Sundays and holidays: 1:00 p.m. - 4:00 p.m.

Children under age 12 are not permitted on the unit without special permission and a physician's order.

The social worker/case manager assigned to each patient is available to speak with family members in person or by calling 412.749.7142 Monday through Friday, 8:30 a.m. to 4:30 p.m.

All items brought in for patients must be checked at the nurses' station.

Visitors' coats and bags must be placed in a visitor locker prior to entering the unit. For safety reasons, dangerous items (such as lighters, matches, etc.) are never permitted on the unit. All visitors are metal detected upon entrance to the unit.

You may call your loved one at 412.741.9821 between 7:00 a.m. and 10:30 p.m. daily during non-scheduled group and activity times. Calls are limited to 10 minutes.