



HERITAGE VALLEY HEALTH LINK

How do I become a member of Health Link?

Thank you for wanting to become a member of Health Link. There are three ways to create an account:

1. Receive an invitation at one of our Primary Care Physician Offices.
 - Select the “Request an Invitation” option on a kiosk located in your Primary Care Physician’s office during check in.
 - Request an invitation to Health Link from your Primary Care Physician’s office staff during your next visit.
2. Receive an “Opt-In” letter upon discharge from Heritage Valley Beaver, Heritage Valley Sewickley, or at one of our outpatient service locations.
 - The letter will contain your Full Name, Heritage Valley Health System Care Card Number, and a unique 12 digit “Opt-In” Code.
 - Create an Account Online at **www.heritagevalley.org/healthlink** by selecting the “Start Account Creation” button and completing the brief Information Form. Please use your Heritage Valley Health System Care Card Number and “Opt-In” Code from your letter.
3. Create an Account Online at **www.heritagevalley.org/healthlink** by selecting the “Start Account Creation” button and completing the brief Information Form.

What is Health Link (powered by FollowMyHealth)?

Heritage Valley’s Health Link is a secure online patient portal that enables patients to:

- Conveniently and securely review their health information online
- View lab results, radiology reports, and read summaries from physician office and ConvenientCare visits
- View discharge summaries from hospital admissions
- Review health information (allergies, medications, conditions, etc.)
- Schedule Physician Office appointments (with participating physicians)
- Link to their child’s information for easy access to health information
...and more!

What is FollowMyHealth?

Hundreds of healthcare organizations and thousands of physicians across the country use FollowMyHealth as the power behind their hospital or clinic’s specific patient portal. The FollowMyHealth platform combined with Health Link ensures that you and Heritage Valley will remain “Uniquely Connected... For Life”

Are there any features that will be added?

A number of features and enhancements will be added in the coming months which will enable Health Link users to:

- Send secure messages to their healthcare provider
- Request prescription renewals
- Make payments for Heritage Valley bills online using a credit card or electronic check.
- Fill out and submit forms prior to appointments

If you have additional questions regarding Health Link, please email us at healthlink@hvhs.org.