

Heritage Valley Kennedy Implementation Plan 2022 – 2024

BACKGROUND

Heritage Valley Health System is a \$535 million integrated delivery network providing comprehensive health care for residents of Allegheny, Beaver, Butler and Lawrence counties, in Pennsylvania; eastern Ohio; and the panhandle of West Virginia. In partnership with 3,800 employees and more than 600 physicians, Heritage Valley offers a broad range of medical, surgical and diagnostic services at its three hospitals, Heritage Valley Sewickley, Heritage Valley Beaver and Heritage Valley Kennedy; in more than 55 physician offices; and more than 21 community satellite facilities.

Mission

To improve the health and well-being of all people in the communities we serve

Vision

Heritage Valley Health System will be a leader among community health systems nationally. We will provide exceptional health services across a seamless delivery system, built upon collaborative relationships connecting physicians, employees, and the community. We will address both the prevention and treatment of disease throughout the continuum of life.

Values

Ethical Behavior
Responsibility
Collaboration
Compassion
Proficiency
Service Excellence

Strategic Imperatives

Quality, Safety and Customer Experience
Human Resources
Information Technology
Market Expansion and Community Health
Fiscal Responsibility

Methodology

In 2022, Heritage Valley Health System, working with Crescendo Consulting Group, conducted a community health needs assessment with the following steps:

- ⑩ Strategic secondary research
- ⑩ Qualitative interviews
- ⑩ Community survey
- ⑩ Access audit
- ⑩ Google trends analysis
- ⑩ Needs prioritization

The needs prioritization included Heritage Valley and community leaders.

Goals for 2022-2024

Behavioral Health

Goal – Increase counseling services for mental health issues for children and adolescents

Objectives:

- ⑩ **Work with community partners to plan how to increase the availability of mental health counseling services for children and adolescents**

Chronic Disease Management

Goal – Reduce risk factors, improve management of disease, reduce and burden, and improve the quality of life for area residents with chronic disease

Objectives:

- ⑩ **Increase enrollments in diabetes self-management education classes**
- ⑩ **Continue to offer Heritage Valley endocrinology services at various locations**
- ⑩ **Increase enrollment of persons at high risk for diabetes in prevention services (LifeSmart Program)**
- ⑩ **Increase enrollment in Medical Nutrition Counseling Services**
- ⑩ **Address improved quality of care through metrics established between physician offices and payors**
- ⑩ **Reduce hospital readmissions from chronic diseases**
- ⑩ **Conduct health screenings in higher risk communities**

Substance Use Disorder

Goal – Increase the capacity of inpatient and outpatient services and to provide programs to help those recovering from substance use disorder to stay healthy

Objectives:

- ⑩ **Work with community partners to plan how to increase the capacity of inpatient and outpatient services for those with substance use disorder**
- ⑩ **Work with community partners to develop a plan to provide programs or promote the use of existing programs to help those recovering from substance use disorder to stay healthy**

Process of Care

Goal – To better coordinate care for complex medical cases and to better coordinate care across the care continuum

Objectives:

- ⑩ **Continue to utilize health care navigators/case managers for complex medical cases**
- ⑩ **Evaluate, with community partners and payors, the feasibility of providing neighborhood health workers in areas with a higher disease burden**