



Heritage Valley Multispecialty Group Providers

How to Self-Schedule Appointments using "My Care Link"

Established patients can easily schedule a same-day sick appointment with a Heritage Valley Multispecialty Group (HVMG) Provider on a smart phone! *Additional scheduling options will be available soon.*

The first step is to download the iHVHS (iPhone) or aHVHS (android) app on your phone and create a "My Care Link" account. Once your account is active, you can schedule a same-day sick appointment with your HVMG Provider.

1. Click on iHVHS or aHVHS
2. Click on "My Care Link" & you will see "HVHS Authentication"
 - If you have a Care Link account, sign in with your email address.
 - If you do not have a Care Link account, click "Register." The following message will appear: "To register your account we will need a few pieces of information. To simplify the process, please have your Care Card available. If you do not have a Care Card, or do not know your number, we will just need more information."
3. Click "Continue"
 - "If you have a Care Card or know your Care Card Number, please enter it here and select Verify Care Card."
 - "If you do not have a Care Card or do not know your Care Card Number, please select Skip Care Card."

Follow all prompts and, once you have created and verified a password, your "My Care Link" will be active. From here, established patients can schedule same-day sick appointments.

4. To schedule your appointment, click "Office Appointment."

For assistance, please contact us at iHVHS@hvhs.org.

